

ADVISORY COMMITTEE ON ACCESSIBLE TRANSPORTATION SERVICES

Wednesday, September 14, 2022

10:15 a.m.

Quincy Street Station via Zoom

Committee Members present: Taylor Moore, Kristen Stock, Anthony Fadale, and Deborah Dawkins.

Committee Members absent: Libby Adams, Nancy Johnson, Mike Nolting, Britney Senton, Brian Snodderly, Mary Thomas, Mark Webb, and Marty Winans,

TMTA Staff present: Al Bradley

The meeting was called to order by Al Bradley at 10:15 a.m. There were no guests present or public comments offered.

There were no comments or concerns pertaining to the minutes from the meeting in July.

Mr. Bradley started the meeting with Safety. The bus operators stand by the passenger in wheelchairs as they are getting on or off the ramp to try and prevent any accidents. Once on the bus, the chair must be secured. The passenger lap/shoulder belts are available for non-ambulatory passengers, but the passenger has the right of refusal to wear them. Al Bradley just wanted agency clients to be intentional about accessing ramp safety.

West 10th Street Special buses. These buses were designed to take the overflow from the regular bus to pick up students from Topeka High and Highland Park schools. These are not losing service as some thought. We still have routes serving Topeka High and Highland Park schools. It has been determined that this service will end on September 23, 2022, and the students can be transported on the regular routes.

Lift rider information when scheduling a ride. The lift schedulers are verifying the passenger's contact information to verify and update any address or phone number changes. We want clients to be intentional about contacting scheduling when their contact information changes.

Mr. Bradley presented the August 2022 ridership report. He pointed out how ridership trends from last year compare to current ridership data. He also told members to contact him if they had questions later.

Mr. Bradley discussed various upcoming events at Topeka Metro:

- **9/19/2022 at 3:15 Board meeting**
- **10/3/2022 thru 10/8/2022 Customer Service Appreciation Week**

The upcoming meeting for 2022 is scheduled as follows at 10:15 a.m. QSS or via zoom:

- Wednesday, November 9th

The meeting adjourned at 10:52 a.m.

Respectfully submitted,

Al Bradley

Topeka Metro Operation Supervisor