

TOPEKA METROPOLITAN TRANSIT AUTHORITY

Board of Directors Meeting – Agenda Item

ITEM	August 21, 2023 Board Report
CONTACT	Andy Fry
RECOMMENDATION	Maintain awareness of changes in ridership
SUMMARY	<ul style="list-style-type: none"> • Students and Washburn passes up over past 2 years at this time. •
FISCAL IMPACT (Current and Future)	N/A
PRIORITY/GOAL	
ATTACHMENTS	Planning Combined Report

Ridership Table

		Jul 2023	% Change	FY2023 To Date	% Change	Jul 2022	FY2022 To Date	Jul 2021	FY2021 To Date
Passengers									
Fixed Route									
Line #									
1	Adult Cash	2,503	8.6%	2,503	8.6%	2,304	2,304	2,291	2,291
2	24Hr	20,950	5.9%	20,950	5.9%	19,774	19,774	15,938	15,938
3	Annual	0 -		0	-	0	0	0	0
4	<i>Full Fare Subtotal</i>	23,453	6.2%	23,453	6.2%	22,078	22,078	18,229	18,229
5	Reduced	23,191	10.5%	23,191	10.5%	20,996	20,996	13,558	13,558
6	24Hr Reduced	2,916	2.2%	2,916	2.2%	2,852	2,852	2,220	2,220
7	<i>Reduced Subtotal</i>	26,107	9.5%	26,107	9.5%	23,848	23,848	15,778	15,778
8	Student	8,848	16.5%	8,848	16.5%	7,593	7,593	6,570	6,570
9	Student 24Hr	2,996	1001.5%	2,996	1001.5%	272	272	2,032	2,032
10	<i>Student Subtotal</i>	11,844	50.6%	11,844	50.6%	7,865	7,865	8,602	8,602
11	Washburn	4,625	-6.8%	4,625	-6.8%	4,963	4,963	4,547	4,547
12	City Employees	7	16.7%	0	-100.0%	6	6	12	12
13	Flex	0	-100.0%	0	-100.0%	31	31	30	30
14									
15	Promotions	5	67%	5	66.7%	3	3	8	8
16	Freedom Pass	429	-2.7%	429	-2.7%	441	441	456	456
17	Other Non-Rev (<i>includes ride-through</i>)	13,671	11.2%	13,671	11.2%	12,295	12,295	5,267	5,267
18	<i>Non-Revenue Subtotal</i>	14,105	10.7%	14,105	10.7%	12,739	12,739	5,731	5,731
19	Total Fixed Route	80,141	12.0%	80,134	12.0%	71,524	71,524	52,917	52,917
Paratransit									
20	TMTA Operated	1,630	28.9%	1,630	28.9%	1,265	1,265	1,313	1,313
21	<i>Ambulatory</i>	279	29.8%	279	29.8%	215	215	93	93
22	<i>Wheelchair</i>	1,179	28.6%	1,179	28.6%	917	917	1,056	1,056
23	<i>PCA</i>	172	29.3%	172	29.3%	133	133	164	164
24	Taxi Service	1,976	-3.4%	1,976	-3.4%	2,046	2,046	2,192	2,192
25	<i>Ambulatory</i>	1,535	0.8%	1,535	0.8%	1,523	1,523	1,903	1,903
26	<i>Wheelchair</i>	239	19.5%	239	19.5%	200	200	0	0
27	<i>PCA</i>	202	-37.5%	202	-37.5%	323	323	289	289
28	Total Paratransit	3,606	8.9%	3,606	8.9%	3,311	3,311	3,505	3,505
Revenue Hours									
29	Fixed Route	4,457	3.9%	4,457	3.9%	4,287	4,287	4,473	4,473
30	TMTA Paratransit	620	18.5%	620	18.5%	523	523	578	578
31	Taxi Paratransit	526	10.3%	526	10.3%	477	477	572	572
32	Total Revenue Hours	5,603	6.0%	5,603	6.0%	5,287	5,287	5,623	5,623
Revenue Miles									
33	Fixed Route	66,482	3.8%	66,482	3.8%	64,027	64,027	66,785	66,785
34	TMTA Paratransit	*	-100.0%	0	-100.0%	6,558	6,558	7,126	7,126
35	Taxi Paratransit	7,963	8.5%	7,963	8.5%	7,337	7,337	8,558	8,558
36	Total Revenue Miles	74,445	-4.5%	74,445	-4.5%	77,922	77,922	82,469	82,469
Speed MPH									
37	Fixed Route	14.9	-0.1%			14.9		14.9	
38	TMTA Paratransit	*	-100.0%			12.5		12.3	
39	Taxi Paratransit	15.1	-1.6%			15.4		15.0	

Microtransit

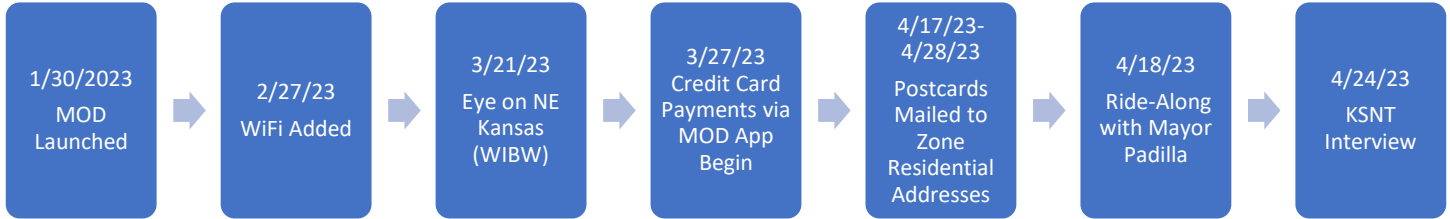
40	Completed Boardings	416.0
41	Avg Boardings per Service Hou	1.3
42	Avg Travel Distance	2.1 miles
43	Mean Wait Time	7.6 min
44	Bookings from Mobile App	73.5 %
45	Bookings from Rider App	3.6 %

*Data not available at the time of printing

MOD Metrics

January 31st – July 31st, 2023

MOD Timeline:



Service Information:

	February	March	April	May	June	July
Number of Completed Rides	117	174	204	221	331	416
Average Number of Passengers Per Service Day	5.46	7.59	8.88	9.53	12.73	15.41
Average Passenger Boardings Per Service Hour	.43	.6	.71	.72	1	1.27
Median Wait Time (minute)	6.69	7.57	7.41	6.71	6.76	7.06
Average Number of Requests Per Rider	6.76	10.25	7.66	8.86	9.46	11.24
Total Number of Registered Accounts*	122	221	334	418	542	623
Active Users**	21	20	29	28	35	37
Percentage of Rides Requested Via MOD App - Smartphone	59%	56%	55%	72%	65%	74%
Percentage of Rides Requested Via MOD App – Web	6%	4%	4%	8%	5%	3%
Percentage of Rides Requested Via	35%	40%	41%	20%	31%	23%

Call to Scheduling						
Percentage Paying with Cash	100%	84%	63%	53%	34%	56%
Percentage Paying with Credit Card	N/A	16%	37%	47%	66%	44%

*Total number of riders that were created before or on the selected end date, excluding deleted riders.

**Number of riders who took a trip

In the total reporting period (total existence of MOD) the total number of active users*** was **76**, with **60** of those having recurring**** (more than once) ridership data.

***Number of riders that have taken at least one trip in total history of service, up to selected end date

****Number of riders that have taken more than one trip in total history of service, up to selected end date.

Riders are using the service for shopping, work, medical appointments, haircuts, tax appointments, and more.

<p><u>Top 5 Pick Up Locations:</u> Walmart East Highland Hills South Apartment (lot adjacent to Walmart East) Residence Residence</p>	<p><u>Top 5 Drop Off Locations:</u> Walmart East residence McDonald’s (29th and Cali) Walmart South Southwest Publishing</p>
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